

Technical Service Memo # 1220 – 001
Marmon Foodservice Technologies
355 East Kehoe Blvd
Carol Stream, IL 60188
Date 12/28/20



To: MarmonLink, MFT Authorized Installation Agents, McDonald's KES's and In-House Technicians:

Ensuring reliable performance of our OEM Equipment Platforms is important. We are issuing a Technical Service Memo for our Cornelius® Viper Frozen Carbonated Beverage Dispenser and specifications regarding the Cornelius-prescribed Buck Boost Transformer that is sold with the unit, where needed. Please review the detailed information below and reach out to your Marmon Foodservice Technologies Technical Service Manager with any questions or concerns.

Units Involved:

All 60 Hz Viper 3 Barrel Frozen Carbonated Beverage Dispensers, incl. P/N 621360141MD22 Buck Boost Transformer, P/N 620067479

Requirements Statement:

The Viper 3 Barrel Frozen Carbonated Beverage Dispenser has an electrical specification of 230V +/- 15V 60 Hz, 30a, single phase. When voltage does not meet these requirements (208V is common within the McDonald's U.S. System), the prescribed Buck Boost Transformer, Cornelius P/N 620067479, is required. This transformer is thoroughly tested and proven to work effectively with the Viper unit.

A picture of the approved Buck Boost Transformer is at the end of this communication.



Use of a Buck Boost Transformer that does not meet the specifications of the Cornelius-approved unit may create system errors, reduce system performance, and potentially cause an electrical hazard.

Non-Compliance Warranty Risk:

Use of a non-compliant Buck Boost Transformer can void the manufacturer warranty on the Viper unit. Service calls for issues related to improper power supply to the Viper unit are ineligible for warranty coverage and are the responsibility of the owner of the unit.

Technical Service Memo # 1220 – 001
Marmon Foodservice Technologies
355 East Kehoe Blvd
Carol Stream, IL 60188
Date 12/28/20



Sincerely,

A handwritten signature in black ink, appearing to read 'S. Backart'.

Steve Backart

Vice President - Sales, McDonald's Global Account, Beverage Equipment

Cornelius-Approved Buck Boost Transformer

